

Hendry, Angela

From: [REDACTED]
Sent: 27 July 2017 14:42
Subject: Server Information

Dear FOI Officer,

I would like to submit a Freedom of Information Request relating to specific ICT contract(s) for Server Hardware Maintenance, Server Virtualisation Licenses and Maintenance and Storage Area Network (SAN) Maintenance/Support which may include:

- Server Hardware Maintenance- contracts relating to the support and maintenance of the organisation's physical servers.
- Virtualisation Licensing (VMware, Solaris, Unix, Linux, Windows Server)-
- Virtualisation Maintenance/Support (VMware, Solaris, Unix, Linux, Windows Server)
- Storage Area Network Maintenance/Support (EMC, NetApp etc)

For each of the types of server ICT contracts above can you please send me the following data types:

1. **Contract Title:** Please provide me with the contract title.
2. **Contract Type:** Please can you provide me with one or more contract types the contract relate to: Server Hardware, Virtualisation, SAN (Storage Area Network)
3. **Existing/Current Supplier:** Please provide me with the supplier name for each contract.
4. **Hardware Brand:** Please state the hardware brand of the servers related to the contract with supplier e.g. Hardware Maintenance could be Dell, IBM etc
5. **Operating System / Software (Platform):** (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation.
6. **Annual Average Spend:** Please provide me with the annual average spend for this contract?

7. **Contract Duration:** (Please can you also include notes if the contract includes any contract extension periods.)

8. **Contract Expiry Date:** Please can you provide me with the date of when the contract expires.

9. **Contract Review Date:** (An approximate date of when the organisation is planning to review this particular contract.)

10. **Purchase of Servers:** Could you please provide me with the month and year in which most/bulk of servers were purchased.

11. **Number of Physical Server:** Please can you provide me with the number of physical servers.

12. **Number of Virtual Servers:** Please can you provide me with the number of Virtual servers' servers.

13. **Brief Contract Description:** I require a brief description of the service provided under this contract. Please don't just put maintenance I need at least a sentence.

14. **Internal Contact:** (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.)

If there is more than one supplier for these contract can you, please split the contract individually for each supplier. So the information above which I am requesting is for each supplier.

If this service is part of a managed contract please can you send me the contract information for this managed service including Hardware Brand, Number of Users, Operating System, and contact details of the internal contact responsible for this contract.

Regards

Hendry, Angela

From: Cleverly, Karen
Sent: 14 August 2017 10:27
To: [REDACTED]
Subject: FOI request 28357

Dear [REDACTED]

FOI ref: 28357

Thank you for your email of 27th July 2017 requesting information under the Freedom of Information Act 2000.

You requested:

I would like to submit a Freedom of Information Request relating to specific ICT contract(s) for Server Hardware Maintenance, Server Virtualisation Licenses and Maintenance and Storage Area Network (SAN) Maintenance/Support which may include:

- **Server Hardware Maintenance-** contracts relating to the support and maintenance of the organisation's physical servers.
- **Virtualisation Licensing (VMware, Solaris, Unix, Linux, Windows Server)-**
- **Virtualisation Maintenance/Support (VMware, Solaris, Unix, Linux, Windows Server)**
- **Storage Area Network Maintenance/Support (EMC, NetApp etc)**

The Commission does hold information relevant to your request. Please find further details in answer to your specific requests below.

1. **Contract Title: Please provide me with the contract title.** IT Service Desk contract – Framework Agreement
2. **Contract Type: Please can you provide me with one or more contract types the contract relate to: Server Hardware, Virtualisation, SAN (Storage Area Network).** Server maintenance, virtualisation & SAN.
3. **Existing/Current Supplier: Please provide me with the supplier name for each contract.** Wavex Technology Ltd
4. **Hardware Brand: Please state the hardware brand of the servers related to the contract with supplier e.g. Hardware Maintenance could be Dell, IBM etc.** Dell PowerEdge R730
5. **Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation.** Windows Server 2012 R2
6. **Annual Average Spend: Please provide me with the annual average spend for this contract?** The annual average spend for the last two full financial years (i.e. 2015/16 and 2016/17) has been approx. £38,000 p.a.
7. **Contract Duration: (Please can you also include notes if the contract includes any contract extension periods.)** Two years
8. **Contract Expiry Date: Please can you provide me with the date of when the contract expires.** April 30th, 2019

9. **Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)** May 2018
10. **Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased.** March 2015
11. **Number of Physical Server: Please can you provide me with the number of physical servers.** One
12. **Number of Virtual Servers: Please can you provide me with the number of Virtual servers' servers.** Five
13. **Brief Contract Description: I require a brief description of the service provided under this contract. Please don't just put maintenance I need at least a sentence.** Support and maintenance contract providing 1st to 3rd line support for end users, as well as maintaining and updating our IT infrastructure.
14. **Internal Contact: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.):** Luke Dawson. Contracts & IT Lead. Luke.Dawson@lgbce.org.uk. 0330 500 1261. Please note that we are a small organisation and we are concerned about giving out details which may be passed on to contractors seeking work. In this respect, we do not give our permission for these contact details to be passed on to any other party, or for them to be added to any mailing lists.

If there is more than one supplier for these contracts can you, please split the contract individually for each supplier. So the information above which I am requesting is for each supplier. There is only one supplier.

If this service is part of a managed contract please can you send me the contract information for this managed service including Hardware Brand, Number of Users, Operating System, and contact details of the internal contact responsible for this contract. Not applicable.

If you have any further queries, please do not hesitate to contact me, quoting the reference number above in any correspondence.

If you wish to request a review of our decision, you should write to:

Lynn Ingram
Finance Director
Local Boundary Commission for England
14th Floor, Millbank Tower
Millbank
London
SW1P 4QP

If you are not content with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Details of this procedure can be found on the ICO website: <https://ico.org.uk/>.

Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Local Government Boundary Commission for England.

Yours sincerely,

Karen Cleverly
Finance Lead
LGBCE
14th Floor Millbank Tower
London SW1P 4QP
0330 500 1260

The
Local Government
Boundary Commission
for England



How are we doing? Click [here](#) to give us your views.