WHY PLANE LANGUAGE COURSES?

Plane Language is an LAL Training Centre offering a range of aviation language communication courses in Fort Lauderdale, Florida and bespoke training worldwide for the Aviation industry.

Plane Language courses are based around real use of aviation language, combined with the latest VR technology to ensure the most authentic classroom experience possible.

We offer courses for experienced aviation professionals and those new to the industry. Our Aviation English and ICAO Test Preparation courses are for pilots and ground staff who need to achieve or maintain ICAO Level 4 (operational), while Aircrew English is aimed at cabin crew who need to communicate effectively throughout the flight.

I learned a lot of new things which will help me when I fly.

One year ago I flew with a friend and couldn’t understand anything from air traffic control, but I flew one week ago with another friend and I could understand everything that was being said.

Abdulmalek Aleisa, Saudi Arabia

Why Fort Lauderdale?

Fort Lauderdale, the “Venice of America”, is home to many reputable flight schools.

Our programs therefore offer off-site visits to local airports, fixed based operators and flight schools. Courses also feature guest speakers from the aviation industry.

More than just English courses

Aviation English
• Course material based on real situations, reflecting the best practice in the industry, with an innovative safety-first approach
• Designed for students wanting to achieve the ICAO Level 4 language proficiency and above
• On-site flight simulator with VR enhanced communication skills at our Fort Lauderdale center

Aircrew English
• Includes off-site training at a nearby cabin crew training center during the final week
• Career advice and job interview techniques
• Real life language for real life situations

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AVIATION ENGLISH IN FORT LAUDERDALE

Key Facts

- Designed to help both experienced and aspiring aviation professionals achieve the ICAO Level 4 language proficiency requirements.
- ICAO Level 4 proficiency is a requirement for:
  - Commercial airline, private, and other fixed-wing and helicopter pilots who fly internationally.
  - Air Traffic Controllers (ATCs) and Aircraft Dispatchers.
  - Anyone using air-ground voice communications for international air operations.

10 weeks: 15-22.5 hrs per week

Example Timetable

<table>
<thead>
<tr>
<th>Monday</th>
<th>Tuesday</th>
<th>Wednesday</th>
<th>Thursday</th>
<th>Friday</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>09:00 – 10:30</strong></td>
<td><strong>Read back, communication errors, omitted or incorrect call signs</strong></td>
<td><strong>Requesting clarification and making requests</strong></td>
<td><strong>American vs. British English</strong></td>
<td><strong>Communication and debriefing</strong></td>
</tr>
<tr>
<td>Standard phraseology and plain language</td>
<td><strong>Break</strong></td>
<td><strong>Break</strong></td>
<td><strong>Break</strong></td>
<td><strong>Break</strong></td>
</tr>
<tr>
<td><strong>10:45 – 12:15</strong></td>
<td><strong>Misunderstandings and language confusion</strong></td>
<td><strong>Read back and confirmation, clarification and rephrasing</strong></td>
<td><strong>Standard phraseology and plain language, ICAO focus</strong></td>
<td><strong>Progress check</strong></td>
</tr>
<tr>
<td><strong>Break</strong></td>
<td><strong>Communicative situations</strong></td>
<td></td>
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<td></td>
</tr>
</tbody>
</table>

Our Aviation Flight Simulator Room

Our Aviation Flight Simulator Room includes an X-Plane™ flight simulator connected to a VR system that enables students to practice effective communication during emergency situations in real time with feedback from their instructor.

All Aviation English students have flight simulator time built into their course and are welcome to use the room and facilities during their free time.
ICAO TEST PREPARATION IN FORT LAUDERDALE

Key Facts
- Designed to fully prepare aviation students for the ICAO proficiency test
- Ideal for students who require additional preparation for the test
- We recommend taking in conjunction with our Aviation English course
- Includes 1 x pre-diagnostic exam and 1 x practice exam

10 weeks: 6 hours per week

Course Overview
The course focuses on each specific part of the Versant™ Aviation English Certification Test and includes an initial diagnostic pre-test. Areas covered include; reading and listening to radiotelephony messages, using standard aviation phraseology and correcting information.

Taking the ICAO proficiency test
ICAO proficiency is assessed using the Versant™ Aviation English Certification Test. The test is taken on site and in the penultimate week of the course.

Additional testing for Aviation English students
At the end of our Aviation English course you will also take our internal test which focuses on 3 key areas:
- Aviation language and terminology
- Communication skills required under IATA Evidence Based Training (EBT) guidelines*
- English communication skills during emergency situations using our Flight Simulator

*In addition to English language proficiency, students are tested in certain Evidence Based Training (EBT) communication competencies, including but not limited to eye contact, use of gestures, demonstrating understanding and answering relevant questions (IATA EBT guidelines 2013).
AIRCREW ENGLISH IN FORT LAUDERDALE

Course Overview

Week 1
Career path, responsibilities, people and places, pre-flight briefing, introductions, aircraft features, greeting passengers, boarding and loading, solving seating problems, meal service, on board sales and classes of service.

Week 2
Health issues, remedies, attending to sick passengers, safety equipment, emergency procedures, air rage, preparations for landing, checking the cabin, checking into a hotel, job applications, the interview process and cabin crew job requirements.

Week 3
Hands-on training program: theory of flight, duties and responsibilities, customer service, greeting passengers, boarding and loading, dealing with seating problems, emergency equipment and procedures, drills (fire and ditching procedures), First Aid, job applications and requirements, plus a daily focus on interview preparation training ending in a mock interview. Classes will be held off site at a nearby cabin crew training center on Monday and Friday of week 3.

Key Facts
• Designed for students interested in a career in cabin service and/or are preparing for an entry test or interview with an airline.
• Also suitable for flight attendants who need to use English on the ground or in the air. The course covers General English and English for the working cabin crew environment.

3 weeks: 15 hrs per week

Example Timetable

<table>
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<th>Friday</th>
</tr>
</thead>
<tbody>
<tr>
<td>09:00 – 10:30</td>
<td>Aircrew careers: expectations and responsibilities</td>
<td>Aircraft features, greeting passengers, boarding and loading</td>
<td>Describing jobs and personal qualities, describing an airport</td>
<td>Asking for clarification, describing types of luggage, making requests and responses</td>
</tr>
<tr>
<td>10:30 – 10:45</td>
<td>Break</td>
<td>Break</td>
<td>Break</td>
<td>Break</td>
</tr>
<tr>
<td>10:45 – 12:15</td>
<td>Pre-flight briefing and introductions</td>
<td>Solving seat problems, meal service, on-board sales, classes of service</td>
<td>Formal and informal greetings, asking direct questions, saying what is wrong</td>
<td>Making requests and responses</td>
</tr>
</tbody>
</table>
AVIATION LANGUAGE COURSES IN YOUR COUNTRY

We come to you to train your staff

We understand that it may be more convenient to have your staff trained in your company. Therefore we are happy to come to you and offer bespoke training in the following:

- Aviation English for pilots
- Aviation English for air traffic controllers
- Aviation English for ground crew
- Aircrew English for cabin crew
- Intense ICAO Test Preparation to help your employees obtain the ICAO level they need

Organizing bespoke training couldn’t be easier – simply email plane.language@lalhub.global and one of our academic staff will contact you to discuss your training needs and design a course that suits you. Bespoke courses can be as short or long as you require.

Becoming an LAL Training franchise partner

If you are a flight school or aviation training center and would like to run your own Aviation Language courses please get in touch.

We are looking for partners who can run our courses outside of the USA and would be able to offer the following:

- Course material including textbooks
- Expert training for your academic staff
- Advice and support
- Access to marketing and branding support

For more details of our franchise options please contact us at plane.language@lalhub.global
# Prices & Contact Details

## Courses in Fort Lauderdale, Florida, USA

<table>
<thead>
<tr>
<th>Course</th>
<th>Tuition fees per week (USD)</th>
<th>Course dates</th>
<th>Hours per week</th>
<th>Max. students per class</th>
<th>Weeks</th>
<th>Minimum English level (CEFR)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aviation English</td>
<td>450</td>
<td>07 Jan - 15 Mar 18 Mar - 24 May 28 May - 02 Aug</td>
<td>15</td>
<td>10</td>
<td>10</td>
<td>B1</td>
</tr>
<tr>
<td>ICAO Test Preparation</td>
<td>100</td>
<td>05 Aug - 11 Oct 14 Oct - 20 Dec</td>
<td>6</td>
<td>10</td>
<td>10</td>
<td>B1</td>
</tr>
<tr>
<td>Aircrew English</td>
<td>900</td>
<td>Please contact us</td>
<td>15</td>
<td>10</td>
<td>3</td>
<td>B1</td>
</tr>
</tbody>
</table>

## Accommodation and other fees in Fort Lauderdale, Florida, USA

<table>
<thead>
<tr>
<th>Accommodation</th>
<th>Room type</th>
<th>Price per week (USD)</th>
<th>Fees</th>
</tr>
</thead>
<tbody>
<tr>
<td>On-site Residence</td>
<td>Single room, en-suite bathroom</td>
<td>From 385</td>
<td>Course materials &amp; course book: USD 60</td>
</tr>
<tr>
<td>La Quinta Inn</td>
<td></td>
<td></td>
<td>Accommodation placement fee: USD 85</td>
</tr>
<tr>
<td>Homestay</td>
<td>Bed &amp; breakfast, single room, shared bathroom</td>
<td>284*</td>
<td>ICAO Proficiency Test: USD 150</td>
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<td></td>
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<td>(correct at time of printing)</td>
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<td></td>
<td></td>
<td></td>
<td>*Price for 8+ weeks</td>
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<td>Note: for additional accommodation options, airport transfer and</td>
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<tr>
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<td></td>
<td>additional fees please contact us at <a href="mailto:plane.language@lalhub.global">plane.language@lalhub.global</a></td>
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</tbody>
</table>

## Bespoke training courses in your country

Our bespoke courses are tailored to your budget and schedule. For a discussion on training needs and fees please contact our advisors at plane.language@lalhub.global

## New for 2019

Aviation Language courses at LAL Cape Town with a link to The Cape Town Flying Club for students who want to earn a pilot's license. Please contact us for details.
LAL’s mission is to empower people to communicate effectively with the global community by means of an excellent and enriching learning experience.